

Month Of June 2023

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatmen	9	11	9	12	1	42
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	1	0	0	2	0	3
Gambler Just Wants To Tal	0	0	1	2	0	3
Admin Reasons	3	0	5	2	0	10
SO Seeking Treatment	0	0	1	1	0	2
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	1	1	0	2
Other Family Seeking Info Only	0	0	0	1	0	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	3	1	7	7	1	19
GA Information	0	0	1	0	0	1
Agency Calling	1	0	1	0	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	22	15	24	33	9	103
Other (please Specify)	2	4	8	4	2	20
TVG or Casino Reservations	6	2	4	2	1	15
TOTAL	47	33	62	67	14	223
GAT Referrals Given	22	21	22	27	3	95
# People Referred To Treatment	11	11	11	16	1	50
Connected Directly To Agency	8	8	8	6	0	30
Confirmed Appt. With Agency	8	7	6	6	0	27
Permission to call back 72 hour	9	9	9	13	1	41
Successful 72 Hour Call Back	9	8	8	8	0	33
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	0	2	0	0	3
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: CLACKAMAS=5 COLUMBIA=1 DESCHUTES=2 DOUGLAS=3 JACKSON=3 JOSEPHINE=3 LANE=9 LINCOLN=2 LINN=1 MARION=6 MULTNOMAH=33 POLK=1 UMATILL A=1 WASHINGTON=16 YAMHILL=1 GEAR=8 =95

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=9 (3) ADAPT=3 (5) ADDICTION RECOVERY CENTER=3 (6) BRIDGEWAY=6 (11) COLUMBIA COMMUNITY MENTAL HEAL=1 (14) BEST CARE BEND=2 (15) GEAR=8 (16) OPTIONS FOR SOUTHERN OREGON=3 (19) LINCOLN CITY CLINIC=2 (20) LINN-BENTON GAMBLING TREATMENT=1 (26) POLK COUNTY MENTAL HEALTH=1 (28) LIFEWORKS NW (BEAVERTON)=5 (29) LIFEWORKS NW (HILLSBORO)=4 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (36) CASCADIA (CLACKAMAS)=5 (38) VOA=10 (44) UMATILLA CO HUMAN SERVICES=1 (52) LEWIS & CLARK=3 (80) SOLUTIONS- SPANISH ONLY=7 (95) HOLISTIC HEALING=8 =83

GA: =0=0

(#6) OTHER: A)REGGIE 12= B)OUT OF STATE CALLERS=6 C)PRANKS=1 D)CALLER INQUIRY=1 E)TELEMARKETER=9 F)IRRATE CALLER=1 =18

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	0	0	8	16	8	11	4	0	47
2ND WEEK	1	0	1	7	8	10	5	1	33
3RD WEEK	1	0	5	23	11	14	8	0	62
4TH WEEK	2	1	14	21	14	11	4	0	67
5TH WEEK	0	0	4	1	5	3	1	0	14
TOTAL	4	1	32	68	46	49	22	1	223

47 # OF REFERAL TO TREATMENT

14 # OF LIVE CHATS

16,000 # OF WEB PAGE HITS

4 # OF SMS/TEXT

0 # OF GAM TALK